IF YOU'RE A SMALL-TO-MID-SIZED BUSINESS, WE'RE YOUR IT DEPARTMENT.

Today, the majority of small-to-mid-sized businesses (SMB) do not have an internal IT team to support their current technology needs. Without expert support, SMBs often piece together multiple applications that are ineffective and redundant. These out-of-date practices end up costing time, money and resources spent on fixing the issues and not on running the business.

DID YOU KNOW?

43%

OF CYBER ATTACKS TARGET SMALL BUSINESSES.

60%

OF SMALL COMPANIES GO OUT OF BUSINESS WITHIN 6 MONTHS OF A CYBER ATTACK.

82%

OF COMPANIES SAY THAT MOVING TO THE CLOUD HAS SAVED THEM MONEY.

42%

OF SMALL BUSINESS WORKLOADS DECREASE WHEN USING CLOUD SOLUTIONS.

SUPPORT DESK	PROACTIVE MONITORING & MANAGEMENT	DATA ACCESSIBILITY
When something unexpected happens with technology, we'll be there. We manage your IT workload 24/7/365 through our ticketing system, remote support tools, phone and on-site support.	Spotting technical issues early helps minimize the impact to your business and limits IT tickets to more immediate needs. And by identifying and addressing risks with continuous monitoring, we help identify the early signs of cyber attacks so we can take proactive steps to minimize their impact and keep your systems working.	Your data is important to your business—but also valuable to hackers or your competitors. By implementing standardized data access and backup processes and tools, we'll minimize the risk of losing data, expand your employees' ability to work remotely, and help to manage backup costs.

What happens when you have an IT emergency?

Support should be easy and accessible when you need it. Let us be your IT department, so you can get back to business.

Updating the outdated

We can evaluate your systems and processes to determine a solution that fits your needs. From CRM software to office phone solutions, we can recommend upgrades while ensuring your project stays on track.

A whole new world

Microsoft Office 365 goes beyond just Word, Excel and PowerPoint. We can manage your licenses and provide basic training for your staff on the tools you have at your fingertips.

The great migration

Having issues accessing or sharing files outside of the office? We can review your storage system and develop an approach to move all your data to the cloud to better support your business needs.

Keeping pace

Are your computers slow to start up or having trouble connecting to the internet? We can troubleshoot to quickly identify the problem and keep your systems running smoothly.

Managed Service Offerings

Silver	Gold	Platinum
Monthly Service Pack updates, security updates, software updates	✓	✓
TeamViewer Pro licenses	✓	✓
Anti-virus software	✓	✓
Anti-malware software	✓	✓
Anti-ransomware software	✓	✓
Monday-Friday remote management & monitoring	Monthly reporting and review	✓
Technical support - $95/hour	Cloud license management (Office 365/GSuite)	✓
	24/7 Remote management & monitoring	✓
	Standard backup schedules (local **OR** cloud)	**Customized** backup schedules (local **AND** cloud)
	Data retention and recovery management (local **OR** cloud)	Data retention and recovery management (local **AND** cloud)
	1 hour of support for each set of 5 devices (Additional support - $65/hour)	1 hour of support for each managed device (Additional support - $65/hour)
		User onboarding/offboarding
		Assess and troubleshoot PC and network issues

Have a special project or a unique need?

Don't feel confined by the plans above! We can customized a pricing plan that meets your specific business goals and delivers the best value.

Email **techservices@adamsgabbert.com** to learn how we can support your business with technology services.

About AdamsGabbert

Founded in 1999 and based in Overland Park, Kansas, AdamsGabbert (AG) is a catalyst for growth, a spark for innovation, and a facilitator of progress. AG focuses on staffing, technology services, and advisory services—all designed to make business better for their clients. But what does that really mean? Simply put, they're problem solvers.